

Volunteer Training Program 2007

Criminal Process and the needs of FLS clients

John Sutton, Principal Solicitor

- Criminal law and procedure
- How night service volunteers can assist clients with criminal charges
- What the day service's criminal practice does and how to refer criminal matters to them

Monday 26 March 6.30pm to 8.30pm



Law reform and Social Action: an introduction

Rachna Muddagouni, Executive Officer

- Why is Law Reform and social action important?
- Current campaigns and law reform projects run by FLS
- How FLS volunteers can assist and get involved in law reform and social action work

Tuesday 24 April 6.30pm to 8.30pm



Dealing with challenging clients

Anthony Kelly, Locum EO

- Managing violent and potentially violent situations
- Managing difficult telephone calls
- Protective behaviours and de-escalating techniques
- Assertive communication skills
- Safety issues, policies and procedures
- Debriefing and follow-up

Wednesday 30 May 6.30pm to 8.30pm



Family Law: The new system and the impact on FLS clients

- Overview of current Family law/ child support system
- How night service volunteers can assist clients with Family Law matters
- What the day service's Family Law practice does and how to refer matters to them

Thursday June 28 6.30pm to 8.30pm

Infringement Court & fines

Will Crawford, Community Lawyer NJC

- The new Infringement Court and the impact of revised legislation on FLS Clients
- Process and procedures

Friday 27 July 6.30pm to 8.30pm (At Fitzroy Legal Service)



To book into any session contact 9419 3744 enquiries@fitzroy-legal.org.au
Venue details upon booking

All volunteers encouraged to attend each session